



Higher Specialist Diploma

Examination 2018

Paper 2

Generic questions

120 minutes

Attempt 3 questions

1 Mandatory Question in Section A

2 Questions out of Four (One from Section B and one from Section C)

Instructions to candidates

1. Record your candidate number, qualification title and where appropriate the discipline and examination paper number on the front sheet of the answer booklet
2. Record your candidate number and the page number in the spaces provided on the answer sheets
3. Begin each new answer on a new page
4. Write on one side of the answer sheet only
5. Each question is worth 100 marks

Section A - Leadership and Management - Mandatory Pre-Seen Question

1. From the perspective of a laboratory manager, critically evaluate pathology service consolidation.

Section B - Quality (Answer one question from this section)

2. Discuss the processes involved in achieving and challenges in maintaining appropriate ISO accreditation.
3. With the aid of examples, critically evaluate different types of audit within the laboratory.

Section C - Training (Answer one question from this section)

4. Discuss how training and education opportunities impact on the recruitment and retention of laboratory personnel.
5. Using appropriate examples, discuss the assessment of competence of laboratory personnel.