Higher Specialist Diploma
Examination – February 2021
Generic Paper
120 minutes
Attempt 3 questions
1 Mandatory Question in Section A
2 Questions out of Four (One from Section B and one from Section C)

Instructions to candidates

1. Record your candidate number and HSD discipline on the front sheet of the answer booklet

2. Record your candidate number, the question number and the page number in the spaces provided on the answer sheets

3. Begin each new answer on a new page

4. Each question is worth 100 marks
Section A - Leadership and Management - Mandatory Pre-Seen Question

1. Critically discuss how effective change management can help to maintain staff engagement and morale in the current changing and uncertain pathology environment.

Section B - Quality (Answer one question from this section)

2. Critically appraise the value of audits in relation to clinical laboratory services.

3. Evaluate the role and purpose of incident reporting and critically discuss the actions you can take to prevent incidents that need to be reported from occurring.

Section C - Training (Answer one question from this section)

4. You have agreed to be responsible for staff development in your department. Describe how you would formulate a training strategy to address current and future service requirements.

5. ‘Reflective practice is okay for nurses, but scientists deal with facts.’ Critically discuss this statement.